

2021 Billing and Lock Days

	Date Bills Mailed	Date Bills Due to avoid late fee	Date Bills Due to avoid disconnection	Lock Day- \$60.00 Trip Fee added
January	12/20/2020	1/11/2021	1/22/2021	1/25/2018
February	1/20/2021	2/10/2021	2/24/2021	2/25/2021
March	2/19/2021	3/10/2021	3/24/2021	3/25/2021
April	3/19/2021	4/12/2021	4/23/2021	4/26/2021
May	4/20/2021	5/10/2021	5/24/2021	5/25/2021
June	5/20/2021	6/10/2021	6/25/2021	6/28/2021
July	6/21/2021	7/12/2021	7/23/2021	7/28/2021
August	7/20/2021	8/10/2021	8/24/2021	8/25/2021
September	8/20/2021	9/10/2021	9/24/2021	9/27/2021
October	9/20/2021	10/11/2021	10/22/2021	10/25/2021
November	10/20/2021	11/10/2021	11/24/2021	11/29/2021
December	11/19/2021	12/10/2021	12/23/2021	12/28/2021
January	12/20/2021	1/10/2022	1/24/2022	1/25/2022

****Please note - office hours are Monday through Friday from 8:00 am to 4:30 p.m. Payments MUST be received by the close of business on the due dates to avoid late and disconnection fees UNLESS paying online. All online payments will be posted at 8:00 am each day. Online payments are NOT automatically posted to your account when you make the payment. **If you make a payment after 8 am, it will not be posted to your account until the following business day.**

Payments made at the bank will be picked up at 9 am on Lock day. Any payments made at the bank after 9 am will not be posted to your account until the following day. Also, any payments made at the bank after their business hours, will not be posted until the following business day. For instance, if you drop a payment in the night-drop after 2 p.m. on the 10th, it WILL be considered late and incur a \$15.00 late fee.

You can make after hours payments online or by calling 866-PAY-CLIX. Payments made before 11:59 p.m on the 10th will NOT incur a late fee.